# Consumer Confidence Report 2024

(2023 results)



### Far Echo Harbor PWS ID# 1612030

#### Introduction

As a responsible public water system (PWS), Lakes Region Water Company's mission is to provide safe and reliable water to all customers.

Aging infrastructure presents challenges for maintaining safe quality drinking water and continuous improvements are necessary. In the past year, we have detected, located, and repaired 5 water leaks in your system. In the coming year we intend to continue our best efforts to maintain the least amount of interruptions as possible. We are also still looking into a new well and station.

## What is a Consumer Confidence Report?

The Consumer Confidence Report (CCR) details the quality of your drinking water, where it comes from, and how to get more information. This annual report documents all detected primary and secondary drinking water contaminants and their respective standards known as Maximum Contaminant Levels (MCLs).





The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the

land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including per- and polyfluoroalkyl substances, synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. The US Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

#### What is the source of my drinking water?

Lakes Region Water Company (LRWC) owns & operates two active Wells. Bedrock Well #1 is approximately 906 feet deep, yields 3 gallons per minute (GPM) and is located 50 feet west-northwest of the Pumphouse. Infiltration Well #2, yielding 15 GPM, is approximately 20 feet deep and is located 47 feet southwest of the Pumphouse. The infiltration Well is treated with Orthophosphate for corrosion control and UV light as a precaution for Bacteria.

#### Why are contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be ob-

tained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

#### Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at 1-800-426-4791.

#### **Source Water Assessment Summary**

NHDES prepared drinking water source assessment reports for all public water systems between 2000 and 2003 in an effort to assess the vulnerability of each of the state's public water supply sources. Included in the report is a map of each source water protection area, a list of potential and known contamination sources, and a summary of available protection options. The results of the assessment, prepared on 8/10/2000 and 7/5/2001, are noted below.

Far Echo Ha	arbor	Susceptibility Factor Ratings					
Source Name	Date	Low	Med	High			
Bedrock Well #1	8/10/00	9	1	2			
Infiltration Well #1	7/5/01	9	0	3			

Note: Due to the time when the assessments were completed, some of the ratings might be different if updated to reflect current information.

The complete Source Assessment Report is available for review at LRWC's office in Moultonborough, NH. For more information call Justin at 603-476-2348 or visit NHDES' website at: https://www.des.nh.gov

#### How can I get involved?

For more information about your drinking water, please call the owner, Thomas Mason at (603) 476-2348 or the primary operator, Justin Benes, at (603) 476-2348. Although Lakes Region does not hold public participation meetings, you are welcome to contact us with questions and concerns. For more info concerning public participation opportunities in your community, contact your Homeowner's Association President for dates & times of Association meetings.

**Violations and Other information:** There were no violations for Far Echo Harbor in 2023.

#### **Definitions:**

**Action Level** or **AL:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal** or **MCLG**: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

#### Abbreviations:

mg/L: milligrams per Liter

NA: Not Applicable

ND: Not Detectable at testing limits

pCi/L: picoCurie per Liter ppb: parts per billion ppm: parts per million ug/L: micrograms per Liter

#### **Drinking Water Contaminants:**

**Lead:** If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home

plumbing. This water system is responsible for high quality drinking water but cannot control the variety of materials used in your plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing cold water from your tap for at least 30 seconds before using water for drinking or cooking. Do not use hot water for drinking and cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 1-800-426-4791 or at <u>US EPA Basic Information about Lead in</u> Drinking Water

	ASSESSMENTS									
During the past year we were re- quired to conduct Assessment(s)	Number of as- sessments required in the re- porting year	Number of assess-ments completed in the reporting year	Number of cor- rective actions required	Number of corrective actions completed  If you completed all corrective actions, you can remove the italicized statements in this table.	Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found during these assessments.					
Level I	1	1	0	0						
Level II	1	1	0	0						

	LEAD AND COPPER									
Contaminant (Units)	Action Level (AL)	90 <sup>th</sup> percentile sample value *	Date	# of sites above AL	Violation Yes/No	Likely Source of Contamination	Health Effects of Contaminant			
Copper (ppm)	1.3	1.2	01/01/2023	0	NO	Corrosion of household plumbing systems; ero- sion of natural deposits; leaching from wood pre- servatives	Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's Disease should consult their personal doctor.			
Lead (ppb)	15	2	01/01/2023	0	NO	Corrosion of household plumbing systems, ero- sion of natural deposits	(15 ppb in more than 5%) Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water. Additional information is available from the Safe Drinking Water Hotline (800-426-4791). (Above 15 ppb) Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.			

	DETECTED WATER QUALITY RESULTS										
	Inorganic Contaminants										
Contaminant (Units)  Level Date MCL MCLG Violation YES/NO Contamination  Health Effects of Contaminant  Health Effects of Contaminant						Health Effects of Contaminant					
Barium (ppm)	0.0064	12/16/2021	2	2	NO	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits	Some people who drink water containing barium in excess of the MCL over many years could experience an increase in their blood pressure.				
Chlorine (ppm)	16	12/16/2021	MRDL= 4	MRDLG = 4	NO	Water additive used to control microbes	Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose. Some people who drink water containing chlorine well in excess of the MRDL could experience stomach discomfort.				

PER- AND POLYFLUOROALKYL SUBSTANCES (PFAS) CONTAMINANTS									
Contaminant (Units)	Level De- tected*	Date	MCL	MCLG	Violation YES/NO	Likely Source of Contamina-	Health Effects of Contaminant		
Perfluorohexane sulfonic acid (PFHxS) (ppt)	5.80	04/12/2021	18	0	NO	Discharge from industrial processes, wastewater treatment, residuals from firefighting foam, runoff/leachate from landfills and septic systems	Some people who drink water containing perfluorohexane sulfonic acid (PFHxS) in excess of the MCL over many years could experience problems with their liver, endocrine system, or immune system, or may experience increased cholesterol levels. It may also lower a women's chance of getting pregnant.		
Perfluorononanoic acid (PFNA) (ppt)	2.31	01/21/2021	11	0	NO	Discharge from industrial processes, wastewater treatment, residuals from firefighting foam, runoff/leachate from landfills and septic systems	Some people who drink water containing perfluorononanoic acid (PFNA) in excess of the MCL over many years could experience problems with their liver, endocrine system, or immune system, or may experience increased cholesterol levels.		
Perfluorooctane sulfonic acid (PFOS) (ppt)	6.29	04/12/2021	15	0	NO	Discharge from industrial processes, wastewater treatment, residuals from firefighting foam, runoff/leachate from landfills and septic systems	Some people who drink water containing perfluorooctane sulfonic acid (PFOS) in excess of the MCL over many years could experience problems with their liver, endocrine system, or immune system, may experience increased cholesterol levels, and may have an increased risk of getting certain types of cancer. It may also lower a women's chance of getting pregnant.		
Perfluorooctanoic acid (PFOA) (ppt)	3.18	04/12/2021	12	0	NO	Discharge from industrial processes, wastewater treatment, residuals from firefighting foam, runoff/leachate from landfills and septic systems	Some people who drink water containing perfluorooctanoic acid (PFOA) in excess of the MCL over many years could experience problems with their liver, endocrine system, or immune system, may experience increased cholesterol levels, and may have an increased risk of getting certain types of cancer. It may also lower a women's chance of getting pregnant.		

SECONDARY CONTAMINANTS										
Secondary MCLs (SMCL)	Level De- tected	Date	Treatment technique (if any)	SMCL	50 % AGQS (Ambient ground- water quality standard)	AGQS (Ambient groundwater quality standard)	Specific contaminant criteria and reason for monitoring			
Chloride (ppm)	16	12/16/2021	N/A	250	N/A	N/A	Wastewater, road salt, water softeners, corrosion			
PH (ppm)	6.82	12/16/2021	N/A	6.5-8.5 (Nor- mal Range)	N/A	N/A	Precipitation and geology			
Sodium (ppm)	10	12/16/2021	N/A	100-250	N/A	N/A	We are required to regularly sample for sodium			
Sulfate (ppm)	3.4	12/16/2021	N/A	250	250	500	Naturally occurring			
Zinc (ppm)	0.0088	12/16/2021	N/A	5	N/A	N/A	Galvanized pipes			